George Smith

Logistics Coordinator

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Profile Summary

Dynamic and results-driven Logistics Coordinator with over 5 years of experience in orchestrating and managing logistics operations in fast-paced environments. Proven track record of optimizing supply chain processes, reducing costs, and ensuring timely delivery of goods. Adept at leveraging analytical skills to enhance operational efficiency and customer satisfaction.

Work Experience

Logistics Coordinator

DHL Supply Chain 1st Jan, 2018 - Present

- Coordinated logistics operations for over 50 client accounts, resulting in a 15% increase in customer satisfaction ratings.
- Implemented new transport management system leading to a 20% reduction in delivery times.
- Managed inventory control systems that improved accuracy by 30%, yielding annual savings of \$100K.

Logistics Assistant

FedEx Logistics 1st Jun, 2015 - 31st Dec, 2017

- Assisted in the logistical coordination of 200+ domestic and international shipments monthly.
- Streamlined communication processes between cross-functional teams, reducing errors by 25%.
- Contributed to a team effort that improved on-time delivery rates by 18% over two years.

Education

University of Illinois Urbana-Champaign

Bachelor of Science in Supply Chain Management 1st Sep, 2011 - 31st May, 2015

Skills

Logistics Management, Supply Chain Optimization, Inventory Control,

Transport Management Systems, Customer Service, Data Analysis

Notable Projects

Supply Chain Efficiency Enhancement

Led a cross-functional project team to streamline inventory replenishment processes, resulting in a 25% decrease in stock outages.

Certifications

Certified Supply Chain Professional (CSCP)

Issued by APICS, 1st Mar, 2020

Awards

Employee of the Year

Awarded by DHL Supply Chain, 1st Oct, 2019